

A WARM WELCOME



TO THE GOLDEN CUP

TO CUSTOMERS OLD AND NEW, WE CARE DEEPLY ABOUT THE WELFARE OF ALL OUR CUSTOMERS THE FOLLOWING MEASURES HAVE BEEN INTRODUCED FOR EVERYONE'S SAFETY. IF YOU DO NOT ABIDE BY OUR GUIDELINES, REGRETFULLY YOU MAY NOT BE SERVED!

GENERAL

- Your name and address will be requested upon entry to assist with The NHS trace and Tracker System
- Sanitizer will be available at all exits and entrances
- Furniture and layout have been reconfigured to meet social distancing guidelines
- A Pub Host will assist with any queries customers have
- Parents must supervise children at all times to ensure social distancing guidelines are adhered to
- The outdoor play areas will be closed to minimise the risk of infection transference
- A one - way flow system has been introduced for your safety, please follow the signs displayed
- All indoor areas will be fully ventilated and non - - fire doors will be wedged open
- A full risk assessment /action plan is displayed, for customer information, to fully outline the measures introduced
- Staff will maintain social distancing and undertake additional hygiene measures

SALES

- No sitting or standing at bar areas
- All food and drink orders will be taken directly from you at your table or at the hatch
- Payment will be requested from you at your allocated table
- We reserve the right to close ordering of food if we reach maximum capacity

**THESE REGIMES ARE VERY NEW TO US ALL,
WE WILL DO OUR BEST TO GIVE YOU THE BEST ATTENTION AT ALL TIMES.
THANK YOU FOR YOUR ANTICIPATED SUPPORT AND PATIENCE AS WE
NAVIGATE ALL THE NECESSARY CHANGES !!!!!**